

Low Income Household Water Assistance Program

The City of Lake Worth has partnered with the City of Fort Worth Community Action Partners to provide a water assistance to economically disadvantaged families, disabled and elderly individuals.

For eligibility requirements and to apply, applicants need to complete an application online or by mail. You may apply online at www.fortworthtexas.gov pick up a paper from our Utility Billing Clerk in the office. An intake specialist will contact you once your application is received. If you need to check the status of your application or a follow up question,

call 817-392-5795 (mailed application)

call 817-392-2276 (online application)

- email CAPonline@FortWorthTexas.gov

Please note you are responsible for paying your bill until your application is processed and you are notified by a caseworker.

Approved payments provided directly to the City of Lake Worth.



Street Maintenance Worker I \$15.87-\$21.42 per hour

Parks Maintenance Worker I \$15.87 - \$21.42 per hour

Winter Sewer Averaging Fact Sheet



What is Winter Sewer Averaging?

Winter months are used to calculate the sewer average by adding the three months of water consumption and dividing by 3. This will be the consumption used for your new sewer average.



Why does the city use Winter Sewer Averaging to determine my sewer bill?

Your water meter measures your monthly water use, but there is no meter on your sewer line. Using an average for sewer charges stabilizes the costs and allows resident to directly control their sewer average.



When does Winter Sewer Average happen?

Your sewer charges will be calculated using the water consumption from the billing cycles starting November 8, 2022 through February 7, 2023.



When will my new sewer average appear on my utility bill?

Residential customers can expect to see their new sewer average on their April 2023 billing.



Do all residents have their sewer averaged?

Only established residential customers are eligible for sewer averaging. New residents will not be eligible until the next year's averaging, as the process requires three full months of water consumption data. New residents will be charged the city average for sewer until they complete an averaging period in the property.



Why are those months used to determine my Winter Sewer Average?

The winter months used to determine your sewer average are those that most households will statistically use less water.



How can I lower my sewer bill during Sewer Winter Quarter Averaging?

Conserving water and completing any needed repairs during the winter quarter averaging period can help lower your sewer charges and save you money.



What if I have a leak during those months?

Your sewer rate can be manually recalculated if you submit a request for reconsideration and proof the problem has been corrected. Request forms are available online or in office.



I recently moved to a new home and have no water use history. How will my sewer use be determined?

Accounts without water usage history during the December-February billing periods will be billed based on the city average.



How often does the city review Winter Sewer Averaging?

Your Winter Sewer Average is calculated annually. New averaging costs will be reflected on the April billing for your account.